



Highways Maintenance Efficiency Programme

Highway Maintenance Services

Why You Should be Considering Sharing Services in Highway Delivery

Accompanies the Shared Service Toolkit November 2012

Appendix A1 - Members



Highways Maintenance Efficiency Programme

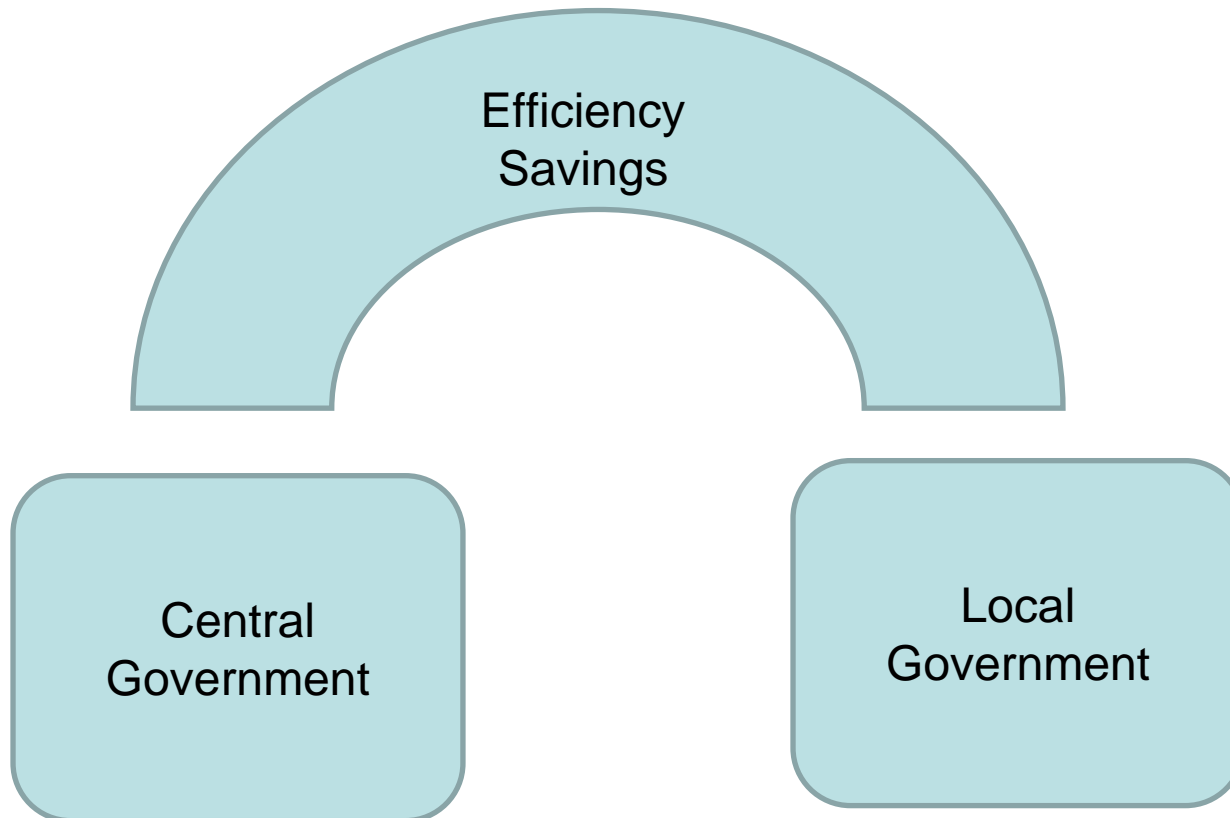
A highway shared service is defined as:

“a grouping of two or more LHA’s who share the delivery of one or more services”



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Drivers for Sharing Services





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Drivers for Sharing Services

Central Government

The National Infrastructure Plan (Nov 2011) seeks to reduce costs of delivering services giving savings of between £20bn - £30bn over the next decade

“There needs to be more sharing of services and management teams. There are not enough shared services.”

Eric Pickles DCLG Secretary of State

Local Government

Local politicians want to be assured that their local highways service delivery is as efficient and effective as possible.

Furthermore, given shrinking budgets, you want as much expenditure as possible being directed towards front line services.

Retention of skilled resources is an immediate need.

Sharing services between local highway authorities delivers these goals

Efficiencies

Sharing Services saves money because it:

- Reduces duplication of resources within sharing authorities;
- Lowers costs (because the volume of the shared work is greater than that of the individual sharing authorities and promotes economies of scale);
- Shortens delivery timescales for work-streams through joint procurement;
- Helps develop good practices;
- Transfers knowledge through the sharing of skilled resources.

Sharing Services between authorities delivers significant efficiencies of up to 11% of throughput

(Shared Service Toolkit – HMEP January 2013)

“For all benefits there is no loss of sovereignty for the individual authority nor is it a drain on resource”.

Matthew Lugg OBE – HMEP Advocate

Generating the Efficiencies

Shared Services can be grouped into 4 main headings:

Operational Services

- Cyclic and routine maintenance
- Network and street-works management
- Schemes procurement

Technical Services

- Urban traffic control
- Asset management
- Scheme design

Back office Services

- Civil parking enforcement
- Road opening noticing
- Call centres

Management Services

- Management resource
- Procurement resource

The HMEP Shared Service Toolkit - Setting up and operating a shared service for highway services

The toolkit includes:

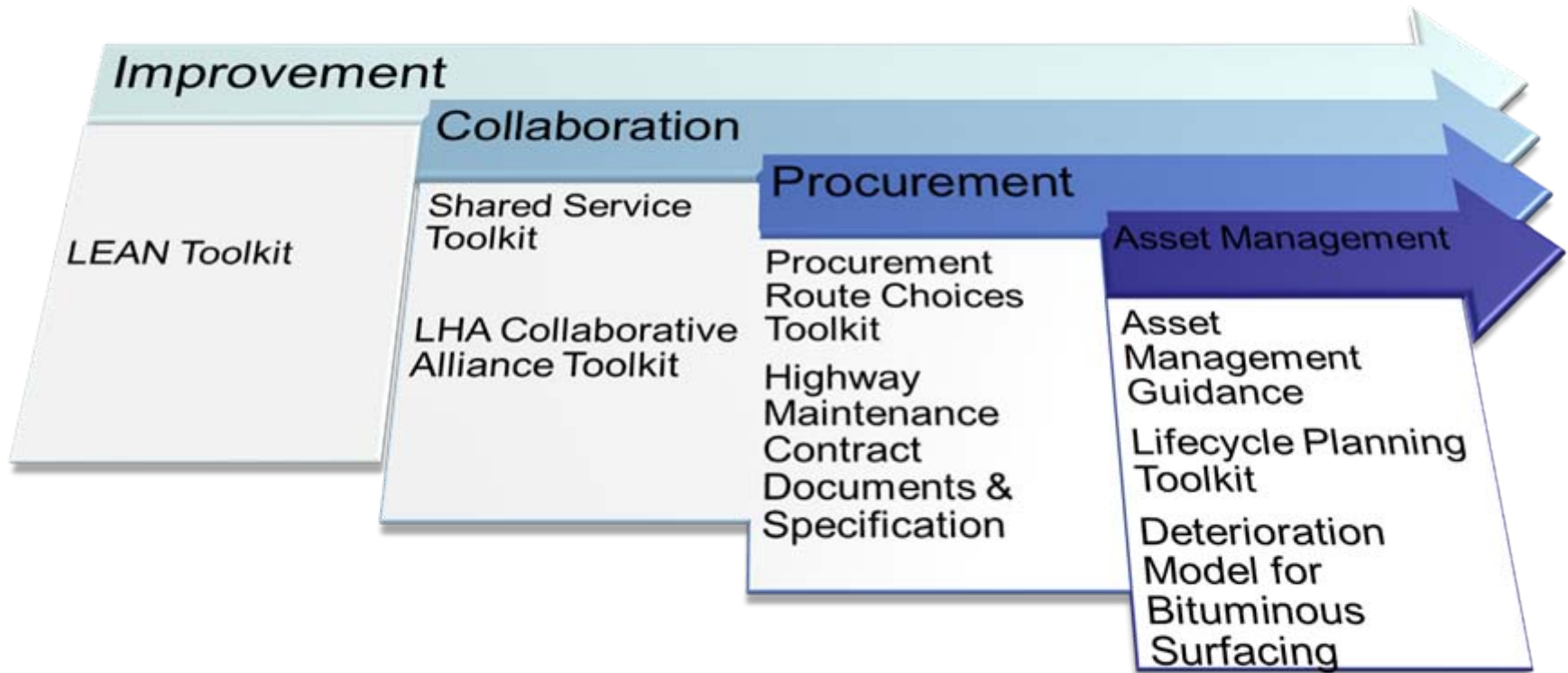
- step by step actions for the setting up and operating stages;
- case studies of shared services currently operating and their efficiency gains;
- lessons learnt from current shared services.

With the support of this toolkit and with leadership from yourselves the cost and time for setting up a shared service will be considerably reduced and your efficiencies generated.



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Supporting HMEP Documents





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Thank you for your time and interest

If you would like to discuss any further aspects of forming and operating a shared service please contact:

Matthew Lugg OBE – HMEP Advocate

Former President of Association of Directors of Environment, Economy,
Planning and Transportation (ADEPT)